

## INFRASTRUCTURE MANAGEMENT

**Our suite of infrastructure related managed services will help you to setup and run your systems better. We ensure you won't be disrupted by unwanted downtime and will be able to help your system recover should a disaster situation strike.**

From the purchasing or leasing of hardware, complete with a service level agreement we can offer you the possibility of being responsible for your:

- **Hardware Management**
- **Network Infrastructure Management**
- **Firewall Management**
- **Load Balancer Management**

Our **Hardware Management** managed services include respective monitoring as well as liaising with the hardware vendor to ensure that the established SLA terms are honored on your behalf.

**Network Infrastructure Management** services consist in the setting up of ethernet and/or fibre channel network switches and the configuration of network protocols which include spanning tree, port channelling, vtp, cdp, zoning. In order to provide you with best recommendations on usage we can also set up a system to monitor and log your network infrastructure by providing you with on-going monthly reports.

**Firewall Management** include the initial configuration and setting up of firewall as well as best recommendations for the firewall set up and on-going management of the rule set.

**Load Balancer Management** will include the setting up and the initial configurations. We will also provide you with on-going maintenance of the rule set and best practice recommendations on the set up required.

**Focus on your core business needs and trust us to manage your specific IT requirements. We want to give you complete peace of mind that your IT essentials are being managed by a team of IT specialists, by providing you flexible, efficient and in cost-effective manner managed services that will be of a benefit to you every step of the way.**

## MAIN BENEFITS

- ✓ Single point of contact to facilitate your managed services need. Designated Technical Account Manager will be responsible for planning, reporting and escalation as per SLA
- ✓ Personalised and customised infrastructure management solutions
- ✓ Immediate benefits which include cost savings and reduced capital expenditure
- ✓ Only pay for the support you need. Prepaid service based on agreed amount of effort
- ✓ 24X7 IT support

Bmit Service Terms apply

So why not contact BMIT sales team on [sales@bmit.com.mt](mailto:sales@bmit.com.mt), to discover in detail how our suite of managed services can help and protect you?