

IT services are key to the successful delivery, operation and maintenance of your application, infrastructure and operations. The option to outsource such services depends on the internal costs of delivery, and the benefits of controlling and managing the systems yourself, weighed against the costs and benefits of an outsourced solution.

BMIT's suite of managed services allows companies to focus their energies on what they are good at. Our managed services are based upon clusters of resilient, load-balanced server and storage infrastructures, allowing us to offer highly available and flexible virtual environments.

Cost savings and reduced capital expenditure are some of the immediate benefits achieved. BMIT applies its experience, resources and proven processes for you to attain these benefits and to ensure that your expected levels of quality and service are exceeded.

Whilst BMIT customers already have access to a range of services as integral part of our standard service offering, BMIT's range of managed services enables specific customer requirements to be addressed in a flexible, efficient and cost effective manner.

## Disaster Recovery Solutions

The consequences of a disaster are serious. Unplanned outages can result in loss of revenue, customers and productivity. In a worst case scenario, they can put your company out of business.

At BMIT we appreciate the fact that any amount of downtime, even if short, of your IT infrastructure can have a serious and devastating effect on your business. For this purpose we have developed a suite of services which minimise the impact of any natural or internal disasters resulting in systems failures or loss of data.

BMIT has the knowledge to design, implement and manage an effective data centre recovery service. We can provide the necessary specialized expertise and consequently eliminate your need for investing in additional resources or a second redundant data centre facility.

Our services are designed to help your business recover from disruptive events and include the availability of hot site facilities to preconfigured service packages.

### Features of our Disaster Recovery service

- Access to data centres in Malta, Guernsey, Isle of Man, Gibraltar and over 25 other cities in Europe
- Cold or Hot standby facilities in any of our data centre facilities
- Availability of secondary data centre for resiliency as well as for parallel load balancing and improved performance

### Benefits of our Disaster Recovery service

- Minimise the impact of any disaster
- Maintain business operations
- Retain customers
- Prevent long term damage

## Managed Firewall services

Your company today relies on highly available and secure computing environments to effectively and safely conduct business and provide service to your customers. Firewalls are key to securing your network and must be managed properly to ensure they protect your business from any intruder attack.

Firewall management is extremely resource intensive and requires a high skill level. Because of the effort and complexity involved, a majority of firewall breaches are caused by mis-configurations of firewall rules and not due to firewall backdoors. Our team of highly skilled engineers will configure and manage the firewall services required for your IT systems, thus ensuring that the right configuration and setup are in place. A Virtual Private Network (VPN) can be setup to provide a secure link between your corporate network and any hosted infrastructure. You can rely on our 24x7 monitoring and expertise to actively maintain and monitor your security while reducing the costs and complexity of protecting your business from outside attacks.

### Features of our Managed Firewall service

- Initial assessment and consultation
- Full monitoring with configuration backup
- Qualifying firewall rules for inbound traffic
- Rules change management
- Rapid event escalation
- Upgrades and security updates
- All-inclusive service-level agreement

### Benefits of our Managed Firewall service

- Ensure secure communications link between your website and customers
- Defend your data against increasingly sophisticated attacks
- Provide essential defenses for your internet applications, minimizing downtime caused by external intrusions
- Help ensure high availability by 24x7 monitoring of your firewall and hardware devices
- Reduce your IT staffing requirements and protect your critical applications
- Seamlessly integrated with our network delivery infrastructure.



## Virtual Server Hosting service

BMIT's Virtual Server Hosting service is a packaged hosted solution, designed to provide businesses with a hassle-free IT solution, in an affordable and standardised manner. Such service is most appealing to less complex system requirements or to customers who would like to outsource the design, implementation and management of their IT infrastructure.

Through this service we will make available virtual servers, storage, Internet and perimeter security, without the need to invest in expensive upfront hardware and software to run your operations and business applications.

Every virtual server is completely separated from others to guarantee performance and security. We can provide you with full remote administrator access to your virtual private space and allow you to run and administer any application you may require.

Should the need arise for dedicated capacity, we will provide you with a tailored solution, aimed at guaranteeing an optimised working environment.

### Features of our Virtual Server Hosting services

- Hosted on redundant hardware with optional geographic failover and minimal downtime hardware management
- Managed virtual servers with shared and/or guaranteed resources
- Managed Windows or Linux operating systems, including patch management
- Rapid deployment
- Easy integration in our MPLS VPN international network
- Web Management of servers
- An optional managed firewall and load balancing service is available
- Can be combined with the deployment of dedicated servers





## Content Delivery Service

BMIT's alliance with leading data centre operators has allowed us to extend our portfolio of data centre services to new territories and jurisdictions, in at least 25 cities all over Europe. Together with Interoute, a sister company of GO, BMIT also has direct access to Europe's largest and most advanced Next-Generation Network (NGN).

We can therefore provide you with a local presence in one of our data centre facilities across Europe and offer unrivalled access to a complete suite of high speed network and value added services. These allow you to deliver your content closer to your customers, wherever they may be. The scale and reach of our network means that your customers will benefit from faster delivery of content and less delay. We will provide you with a single point of contact for all your data centre and network requirements and guarantee a seamless service across our network of data centres.

### Features of our Content Delivery service

- Content delivery closer to your customers
- Access to data centres in Malta, Guernsey, Isle of Man, Gibraltar and over 25 other cities in Europe
- Direct connection to Europe's largest and most advanced network
- Competitive pricing of IP connectivity
- Additional data centre and network services available by location